

Explanation of Important Matters **Concerning Provided Services**

This document has been created to explain services in accordance with the stipulations of Article 26 (Consumer Protection Rules) of the Telecommunications Business Act.

Important matters related to contract details are explained herein. Please be sure to read it carefully before applying.

For the use of the Service, *Asahi Net Individual Member Service Agreement*, *Prohibited Behavior*, *Handling of Personal Information*, *Asahi Net Wi-Fi Wi2 Code of Sales* (only in Japanese), and *User Agreement provided by Wire and Wireless Co., Ltd.* (only in Japanese) will be applied. Please read and consent to these Agreements before applying.

Please refer to the following webpages for details of each agreement and policy.

- <https://asahi-net.jp/en/service/agreement/>
- <https://asahi-net.co.jp/en/corporate/privacy.html>

1. Details of the Provided Service (Telecommunications Services)

Item	Details
Name	Asahi Net Wi-Fi Wi2
Type	Public Wireless LAN Service
Maximum communication speed	Wi2 Asahi Net area: Approximately 300 Mbps * Roaming area varies by roaming service providers.
Communication quality	1. Service may halt due to network maintenance. 2. The best-effort speed level shown here is not to guarantee users' experience, and may not be consistent with actual communication depending on external factors such as network congestion. 3. Communication speed may be limited in some areas depending on the types of network. 4. In some cases, due to the nature of electric waves, networks may not be consistently available within available areas. Please also note that communication may cut down when users move to weak signal areas.
Areas where the service is available	<Available Wi-Fi network (SSID)> Services are available in areas with Wi2, Wi2_club, Wi2_free, and wifi_square. Please check with the area search for detailed availability.
Restrictions related to emergency notifications	—
Services to filter contents harmful to minors	—
Other restrictions on use	Option-Area (Wi2premium, Wi2premium_club) can be used by the purchase and activation of "Option-Area Ticket" at Wi2 300 MyPage.

2. Usage Charges

(1) Initial charges

There is no initial charge for this contract.

(2) Monthly charges

Type of plan	Monthly charges
Asahi Net Wi-Fi Wi2	362 yen (398 yen, including tax)

* Monthly charges will be revised to 446 yen (490 yen including tax) starting with the usage for September 2026.

* The monthly charge for the opening month is free.

* A Universal Service Charge for Broadband Service will be incurred per line.

See the following page for the timing of billing.

Universal Service System for Broadband Service:

<https://asahi-net.jp/en/service/agreement/bb-universalservice.html>

(3) Call charges

No explanation of this item is available.

(4) Dial-up connections

Dial-up connections are not available.

3. Conditions and Other Matters for Withdrawing Applications or Changing the Contract

- There is no minimum period set in the contract.
- Full monthly rate will be charged for any mid-month cancellation.

4. The Initial Contract Cancellation System

There is no initial contract cancellation system for this service

5. Contact Information

Asahi Net English Customer Support

Open Hours 10 a.m-5 p.m., Monday to Friday, excluding national holidays Phone: 0120-577-135

6. Other Precautions

- This service cannot be contracted solely and is only available with existing core Asahi Net services.
- This service is available with the use of wireless LAN installed devices

Information of the Service Provider

Name	Asahi Net, Inc.
------	-----------------

Information of the Seller

Name	Asahi Net, Inc.
Reception number (Telecommunications Carrier)	A-10-03015
Reception number (Intermediation)	C1906322
Contact	Asahi Net English Customer Support Phone: 0120-577-135 Open Hours: 10 a.m-5 p.m., Monday to Friday (excluding national holidays)

* The symbol “—” in the table means that there is no explanation available for that item.

* All the prices written in this document are applied with a 10% tax rate.

* The details in this document may change. Please always refer to the information on the Asahi Net website when you use the service.

List of Campaigns and Discounts

This document provides a list of concurrent campaigns and discounts. Applicable conditions, etc., may differ according to the specific details of your application.

* Currently, there is no campaign applicable to an application for this service.

Please note that the contents of campaign and discounts may be subjected to change, when needed.

Campaigns and discounts related to initial costs and monthly charges

Name	—
Benefits	—
Conditions	—
Cancellation charge	—

Campaigns and discounts related to installation charges

Name	—
Benefits	—
Conditions	—
Cancellation charge	—

Other campaigns/discounts

Name	—
Benefits	—
Conditions	—
Cancellation charge	—

* The symbol “—” in the table means that there is no explanation available for that item.

* All the prices written in this document are applied with a 10% tax rate.

* The details in this document may change. Please always refer to the information on the Asahi Net website when you use the service.