

Explanation of Important Matters

Concerning Provided Services

This document has been created to explain services in accordance with the stipulations of Article 26 (Consumer Protection Rules) of the Telecommunications Business Act.

Important matters related to contract contents are explained herein. Please be sure to read it carefully before applying.

Upon use of the Service, *Asahi Net Individual Member Service Agreement, Prohibited Behavior, and Handling of Personal Information* shall be applied. Please read and give consent to these Agreements before applying.

For details of each agreement and policy, please refer to the following webpages.

- <https://asahi-net.jp/en/agreement/>
- <https://asahi-net.co.jp/en/corporate/privacy.html>

1. Contents of the Provided Services (Telecommunications Services)

Item	Details
Name	Dial-up
Type	Other Internet Connection Services
Approximate maximum communication speed	64 Kbps download/64 Kbps upload
Communication quality	The approximate maximum communication speeds listed are the maximum according to technical standards and do not indicate the effective speeds. It is possible for connection speeds to decrease significantly due to your communication environment, network congestion, etc.
Locations where services are available	—
Restrictions related to emergency notifications	—
Services to filter content harmful to young people	—

Item	Details
Other restrictions on use	<ul style="list-style-type: none"> - To ensure communication quality and fair allocation of the network, some customers who send or receive a large amount of data during a set period of time may have limits placed on communication speed. - To ensure the security of communication, Asahi Net may regulate communication ports for the customer's IP address, such as blocking fraudulent traffic. <p>For details please refer to Asahi Net website.</p>

2. Usage charges

(1) Initial charges

There is no initial charge related to this contract.

(2) Monthly charges

Type of plan	Monthly charges
Dial-up K1 Course (basic internet connection for 15 hours)	300 yen (330 yen, including tax)

(3) Call charges

When the basic internet connection for 15 hours has been exceeded in Dial-up K1 Course, 5 yen (5.5 yen, including tax)/minute will be billed (telephone charges will be billed separately).

(4) Dial-up connections

This course is for providing dial-up connections. Free hours and extra charges depend on the plan you apply.

3. Conditions, etc., for withdrawing applications/changing contracts

- Application can be withdrawn by phone until the end of the month you have applied. Cancellation charge will not be billed in such cases. Application cannot be withdrawn after the first day of the following month you have applied. In such cases, it is necessary to perform the stipulated procedures, and an additional charge for cancellation will incur. (Refer to the next item for Initial Contract cancellation system)
- There are no conditions for changing contracts.

4. The Initial Contract cancellation system

There is no initial contract cancellation system for this service.

5. Procedures and contact information

English Customer Support, Asahi Net, Inc. Open hours: 10:00 a.m. to 5:00 p.m. weekdays Phone: 0120-577-135

6. Other

<Provision of the service>

•If you are already using Asahi Net and completed the change to this course, it will not be possible to revert to the present status of the course used before the change.

<Charges>

- In the month you change your course or cancel your membership, a full monthly charge and any other charges incurred from the use of any optional services will be billed, regardless such cancellation or change is made during the period of receiving any campaigns or other benefits.
- If you are already using Asahi Net and changing to this course, the monthly charge for the course before you made the change will be billed for the month of course change.

■ Information of the Service Provider

Name	Asahi Net, Inc.
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■ Information of the Seller

Name	Asahi Net, Inc.
Reception Number (Telecommunications Carrier)	A-10-03015
Reception Number (Intermediation)	C1906322
Contact	(English Customer Support) Phone: 0120-577-135 Open hours: 10:00 a.m. to 5:00 p.m., weekdays

* The symbol “—” in the table indicates that there is no explanation available for that item.

*All the prices listed in this document are applied with 10% tax rate.

* The contents of this document may be changed at any time. When using services, always refer to the information provided on the Asahi Net website.

List of Campaigns and Discounts

This document provides a list of concurrent campaigns and discounts. Applicable conditions, etc., may differ according to the specific details of your application.

*Currently there is no campaign applicable to an application for this service.

Please note that the contents of campaign and discounts may be subjected to change, when needed.

■ Campaigns and discounts related to initial costs and monthly charges

Name	Benefits	Conditions	Cancellation Charge
—	—	—	—

■ Campaigns and discounts related to installation charges

Name	Benefits	Conditions	Cancellation Charge
—	—	—	—

■ Other campaigns and discounts

Name	Benefits	Conditions	Cancellation Charge
—	—	—	—

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