

# FAX Problem Sheet

Fax to 03-3569-3501

## Problems relating to ASAHI Net's service.

Date :     /     /

Personal information you supply such as your name, telephone number, fax number, and nature of your inquiry will be kept on record so that we can handle your inquiry. We will also use the information to enable us to promptly deal with future inquiries you may have. Your personal information is handled in accordance with our Personal Information Protection Policy.

	First	Last	ASAHI Net User ID		
Name			-		
Fax Number		Telephone Number		E-mail Address	

1. In the boxes above, enter as much of the data as you can.

2. In the boxes below, complete only those boxes appropriate to the problem.

<b>Operating System (check one)</b>				
Windows 95/98/ME	Windows CE	Windows NT	Windows 2000	Windows XP
MacOS 7	MacOS 8	MacOS 9	MacOS X	Other

<b>Make of Computer</b>	<b>Model of Computer</b>

<b>Type of Connection Service (check one)</b>				
B FLET'S	FLET'S ADSL	Neo-Discount ADSL	FLET'S Hikari Next	FLET'S Hikari Premium
All-Japan Access point	Prime Access Point	Hikari T-Series	Hikari one	Neo-Discount Mobile

<b>Make/Model of Modem/Device</b>	<b>Access Point Number</b>	<b>Date / Time of Problem</b>
<b>Browser Name</b>	<b>E-mail Software Name</b>	<b>FTP Client Name</b>

<b>Error Message / Number</b>

<b>Your Comments</b>

Please fax or post this sheet to ASAHI Net. <b>ASAHI Net Customer Support</b> FAX : 03-3569-3501 Tel : 0570-013522 Asahi Bldg. 8F, Ginza 6-6-7, Chuo-ku, Tokyo 〒104-0061	受付	処理

Please copy this page, and then complete the copied version before sending.

Postal systems and fax systems are not perfect, so if you require confirmation that we received this sheet, please call our office.

Status : July 2009