

# Cancellation Request

Fax to 03-3569-3501

For use by Individual and Family members only

Personal information you supply such as your name, telephone number, fax number, email address and nature of your inquiry will be kept on record so that we can handle your inquiry. We will also use the information to enable us to promptly deal with future inquiries you may have. Your personal information is handled in accordance with our Personal Information Protection Policy.

## 1. Select The Service You Want To Cancel

<input type="checkbox"/> Cancel all contracted services	User ID	→	—
<input type="checkbox"/> Cancel Additional Mailbox only	Mailbox ID	→	M
<input type="checkbox"/> Cancel Family member account	Family Member's User ID	→	—

## 2. Enter Your Details

ASAHI Net User ID	First Name	Last Name	
—			
Address Registered with ASAHI Net		Postal Code	—
Home Phone		Fax Number	
New Address if moving/moved		Postal Code	—
Home Phone		Fax Number	
Date of Birth	/ / 19	Sex	Male <input type="checkbox"/> Female <input type="checkbox"/>
Family / Primary Member Confirmation	Family Member: Primary Account User ID	—	
	Proxy Payment Primary Account User ID	—	

## 3. Choose The Month of Cancellation

<input type="checkbox"/> At the end of this month
<input type="checkbox"/> At the end of next month

If we receive your request on or before the 15<sup>th</sup> of the month, you can choose to cancel at the end of the same month or at the end of the next month. If you don't choose, cancellation will be next month.

## 4. Contact Information How can we contact you between 10am and 5pm on weekdays, should we need to?

Phone Number	— —	Who to ask for	
E-mail Address	@		

## 5. Date and Signature

Please make sure you have supplied all requested information, then enter the date and sign

To ASAHI Net Inc. I request to cancel the above service in accordance with ASAHI Net's Individual Member Service Agreement, Section 13 (see below).						
Year		Month		Day		Signature

### Notes

- If you are staying in Japan, you will receive a letter by post within 2 weeks of receipt, confirming your cancellation: please contact our office if you do not receive the letter.
- If you are using any of ASAHI Net's optional services (au Hikari, Neo-Discount ADSL, Hikari TV, etc.) you must submit a separate request for cancellation of those services – please contact ASAHI Net for details.

ASAHI Net's Individual Member Service Agreement - Section 13, states:

- Individual members are required to notify the Company of intent to cancel during the calendar month prior to the final month of membership, using one of the methods of notification specified by the Company. Cancellation becomes effective after the final day of the final month of membership.
- When a membership is terminated, fees, etc. paid up until that time will not be refunded.

## Please fax or post this sheet to ASAHI Net

Mailing Address	Fax Number	For internal use only					
Asahi Bldg. 8F, Ginza 6-6-7, Chuo-ku, Tokyo 〒104-0061	03-3569-3501	受付	退会月	処理			

Telephone: 0570-013522 (if calling from a fixed telephone line) / 03-3569-3522 (if using PHS, cell phone or public phone).

You can also find this form at: <http://asahi-net.jp/en/support/pdf.html>

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