

ASAHI Net FTTH with FLET'S Course

An ASahi Net broadband service on a NTT fiber-optic line

ASAHI Net's Change Provider campaign **Campaign!**

Those using a NTT fiber-optic FLET'S line with another Internet Service Provider and changing to ASahi Net using the attached "Change Provider" form, you will be eligible for:

- ASahi Net's FTTH with FLET'S monthly charge not being charged for a max 8 months.

Please visit our Web page for campaign conditions:

- <http://asahi-net.jp/en/join/campaign/changeprovider.html>

In brief

ASAHI Net Internet connection on a NTT fiber-optic line

FTTH stands for "Fiber To The Home" and it is a high-speed always-on Internet connection provided by a fiber-optic line to the user's home. Maximum connection speed is 100Mbps (best effort), upstream and downstream. By using the attached signup form you can apply for a NTT fiber-optic line and ASahi Net membership. ASahi Net will pass your application to NTT. NTT will call you to arrange the opening of their fiber-optic line. ASahi Net will bill you for our Internet connection service; NTT will bill you for their fiber-optic service and equipment. NTT will supply you with the fiber-optic line and equipment. ASahi Net will supply you with an account (User Name and password).

What you get with ASahi Net membership

Internet connection

- Fiber-optic broadband connection (always-on for a fixed monthly charge).

E-mail

- Choose your ASahi Net e-mail address (e.g. *yourname@japan.email.ne.jp*).
- No limit on the amount of e-mail you can send and receive.
- Receive, write and send your e-mail with ASahi Net's Web Mail service.

English support

- English telephone technical support (Monday–Friday, 10am–5pm).
- Help and detailed examples on our English Web site.

Optional services

- IP-Phone services, Internet TV services.
- Plenty more! Please ask or see our Web site for details.

Charges for the FTTH with FLET'S Courses

Please refer to this ASahi Net Web site for details or contact ASahi Net:

- <http://asahi-net.jp/en/service/withflets/>

ASAHI Net Campaigns

Campaign!

Please refer to this ASahi Net Web site for details or contact ASahi Net:

- <http://asahi-net.jp/en/join/campaign/>

The steps to the opening of the service

1. Apply by phone, on our Web page or by using the attached signup form.
2. An ASahi Net User ID is issued between 3 to 7 days from receipt of your application.
3. ASahi Net sends your application to NTT as your request for their FTTH line.
4. NTT calls you to confirm the date on which they will install their FTTH line.
5. NTT visits your home to do the installation work for the FTTH line.
6. You configure your PC and NTT equipment to connect to the Internet.
ASAHI Net Configuration Guide: <https://asahi-net.jp/en/support/guide/>

Broadband speeds

FTTH services are "best-effort" meaning factors such as line conditions and Internet congestion may cause the speed to lower: there is no guarantee of the actual speeds that will be experienced.

How to contact ASahi Net

Phone	0570-01-3522 (From a fixed telephone line)	03-3569-3522 (From a mobile, public phone)	
E-mail	eap-net@asahi-net.or.jp	Fax	03-3569-3501
Web	http://asahi-net.jp/en/		

FTTH with FLET'S Signup Form - Notes

Availability

Your application will only be processed if you live in an area to which NTT offer their FTTH service. If you don't know, contact ASAHI Net or do an Area Check on this ASAHI Net Web site:

- <https://asahi-net.jp/en/join/areasearch.html>

Home Course or Mansion Course?

Home Course: apply if you live in a house or apartment building.

Mansion Course: apply if you live in a building to which NTT has installed their Mansion type equipment. If you don't know, contact your real estate agent (or landlord) or ASAHI Net.

Included NTT FTTH line

There is a choice of two or three line types with each Course; the monthly charge for each line type is the same. Please check the box for the line type you want. The choice may be difficult as you may not know which line type is in your building or at your location. If you apply for a line type that is not available, NTT will inform you of this when they call you, and offer you an available line type. NTT launched their FLET'S Hikari Next services in March 2008 to provide an improvement in reliability, quality and security on their B FLET'S services; therefore you may want to select a FLET'S Hikari Next line if unsure about which line type to select.

NTT FTTH line – Important – select one!

Apply for a new FTTH line: if you want a new FTTH line, choose this option. This is the only option that will make you eligible for ASAHI Net's FTTH with FLET'S Campaign benefits.

Change the line type of your current FTTH line: if you already have a FTTH line and want to have the type of NTT FTTH service on that line changed, for example from Family type to Mansion type, choose this option. FTTH with FLET'S Campaign benefits will not apply.

Use your current FTTH line as it is with no change: if you already have a FTTH line and want to keep using it as it is, choose this option. FTTH with FLET'S Campaign benefits will not apply.

NTT's Hikari Denwa service

Hikari Denwa is an IP-Phone service offered by NTT East and NTT West. If you don't want it, please check the "I don't want this" box. For more detail about NTT's Hikari Denwa service, contact ASAHI Net's English customer service or check the following ASAHI Net Web page.

- <https://asahi-net.jp/en/service/hikaridenwa/>

Phone call from NTT

After NTT examine your application, they will contact you by phone. NTT do not call on weekends or national holidays. NTT's call may be in Japanese if NTT do not have an English-speaker available. If you have applied for a new FTTH line, NTT will confirm the date on which they will open their service for you. NTT will also confirm that you want ASAHI Net to bill you for their service.

How we make our charges

Payment for individual memberships is by credit card only. We accept a variety of cards including VISA, MasterCard, American Express, Diners, and most Japanese cards. Overseas credit cards are not a problem; however *the applicant and the credit card holder must be the same person..*

How your ASAHI Net User ID and Password is issued

ASAHI Net will send out a User ID and password package by registered postal mail (kakitome) to your home address. A post office employee will bring the package to your home. A signature/stamp is required, for security purposes. If the post office employee finds you out, they will leave a note to inform you how to get the package from the post office. You may be able to call the post office and ask for redelivery, or visit the local post office named on the note to pick up the package.

How to contact ASAHI Net

Phone	0570-01-3522 (From a fixed telephone line)	03-3569-3522 (From a mobile, public phone)
E-mail	eap-net@asahi-net.or.jp	Fax 03-3569-3501

ASAHI Net Individual Member Service Agreement

1: ASAHI Net Individual Membership Service

1. The ASAHI Net Individual Membership Service (hereafter called "the Service") shall refer to the (dial-up IP and BBS-based) Internet connection services, BBS services, and Personal Home Page service offered by ASAHI Net, Inc. (hereafter called "the Company") to private individuals.
2. The Company reserves the right to make changes or additions at any time to the Service.

2: Individual Membership

1. By consenting to this agreement and using the Company's prescribed methods of sign-up for services desired, the applicant, if approved by the Company, will be recognized as a member (hereafter called "individual member"). Individual members, along with family members and business members (as defined elsewhere), will be hereafter referred to simply as "members."
2. The Company reserves the right to refuse membership in cases in which it judges there to be obstacles to the acceptance of an application.
3. Issuance by the Company of an individual member user ID and password shall constitute acceptance of Item 2.1 above.
4. The individual member may apply for any additional free or charged services offered by the Company upon acceptance of the terms of use, if any, specified by the Company for the service in question.

3: User ID and password management

1. The individual member bears full responsibility for the proper maintenance of the user ID and password.
2. It is not possible to transfer a membership (i.e. user ID and password) to another person.
3. The Company will bear no responsibility for any loss or damage resulting from the incorrect or inappropriate use, or use by a third party, of the user ID and password.
4. Should the user ID or password be forgotten, or the password stolen, the member shall contact the Company without delay.

4: Handling of personal information

1. Personal information provided by Individual members to the Company to enable provision of the Service can be disclosed to third parties in the following circumstances.
 - a. When the individual member gives their consent.
 - b. When a court order forces said disclosure.
 - c. When laws regarding the protection of personal information or other laws force said disclosure.

5: Use of information

1. Information obtained via the Service may be employed only for private use by individuals. Permission for any other use of such information must be obtained in advance from the copyright holder, if any, and the Company.

6: Reproduction of information

1. The Company reserves the right to take (or for its authorized representative to take) message content and other information contributed by individual members through use of the Service from specific local conferences and bulletin boards offered as part of the Service, and to reproduce this content in other media without prior permission of the contributor. That any information contributed may be reused without permission shall be clearly stated in such conferences and bulletin boards by the Company or its authorized representative.

7: Payment of fees

1. Individual members will pay fees as determined by the Company. The method of payment will be chosen from among those offered by the Company.
2. Fees may change at any time, with prior notification.

8: Prohibited behavior

1. The individual member promises to refrain from the following kinds of actions and behaviors in his/her use of the Service:
 - a. Infringing a copyright held by another member, the Company, or a third party.
 - b. Defamation or slander of another member, the

- c. Anything that will bring disadvantage upon another member, the Company, or a third party.
- d. Publicity-seeking or propaganda-style activities.
- e. Generally anti-social behavior and that which violates commonly accepted moral standards.
- f. Activities which are illegal, or which push the limits of the law.
- g. Obstructing the operation of the Service.
- h. Violating the terms of use of a service or resource on the Internet.
- i. Obstructing the smooth operation of the Internet.
- j. Violating the terms of this agreement or the terms of use of optional services.
- k. Allowing a third party to use a member's Internet connection service, except when authorized by the Company.

9: Profit-motivated activities

1. Profit-motivated activities by members of the ASAHI Net Individual Membership Service is limited to only those members who agree to bear full responsibility for their profit-motivated activities.

10: Deletion of posted content

1. The Company reserves the right to delete content posted by individual members in the following cases:
 - a. The Company judges that the content violates the prohibitions given in Section 8 or Section 9.
 - b. The "lifetime" (fixed length of time after posting) of the content has expired.
 - c. The Company judges that, for some other reason, the posting is inappropriate.
2. In the event that the Company deletes content posted by a member, it is under no obligation to reveal its reason for doing so.

11: Membership termination and reparations

2. The Company reserves the right to terminate an individual membership without prior notification in the following cases. Any fees already paid by the member will not be refunded.
 - a. The member performs some action or engages in behavior which the Company judges to be in violation of Section 8 or Section 9 of this agreement.
 - b. It is discovered that the member falsified information on his/her membership application.
 - c. The member is late in paying fees.
 - d. The member otherwise violates this agreement or the terms of use of an optional service.
3. An individual member who causes the Company to suffer loss or damage as a result of activities which violate this agreement or the terms of use of an optional service shall be held responsible for the payment of reparations to the Company.

12: Notification of changes

1. Individual members are required to notify the Company without delay when a change occurs in the member's name, home address/telephone, or payment method (credit card, etc).

13: Membership cancellation

1. Individual members are required to notify the Company of intent to cancel during the calendar month prior to the final month of membership, using one of the methods of notification specified by the Company. Cancellation becomes effective after the final day of the final month of membership.
2. When a membership is terminated, fees, etc. paid up until that time will not be refunded.

14: Suspension of services

1. Although the Company will endeavor to prevent outages of the Service and of optional services, these may be suspended temporarily due to scheduled or emergency maintenance, power outage, natural disasters and other unavoidable circumstances, or for other reasons.
2. When the Service or optional services are to be interrupted, an announcement to this effect will be made on ASAHI Net's home page, by e-mail, or by whatever other means possible. In emergency situations, however, it may not be possible to give prior notice.

15: Termination of services

1. For any of a variety of economic, technical or other reasons, it may be necessary to permanently terminate all or part of the Service or of optional services. In the event that the Service or an optional service is to be terminated, the Company will notify members at least one month in advance.

16: Limitations on the Company's responsibility

1. The Company will bear no responsibility for any loss or damage suffered by an individual member as a result of interruption of, or temporary or permanent stoppage of the Service or of optional services, for whatever reason.
2. The Company provides no guarantee that information received by an individual member through use of the Service or of optional services is in any way correct, complete, accurate, or useful.
3. The Company will bear no responsibility for any loss or damage suffered by an individual member resulting from the member's use of the Service or optional services.
4. If, through use of the Service or optional services, an individual member causes loss or damage to be suffered by another member or by a third party, the Company expects that the individual member in question will bear the responsibility for, and the expense of, its resolution. The Company will not bear the burden of any such loss or damage.
5. Regardless of Item 16.1 and Item 16.3, should the Company suffer liability damages related to the use of the Service or an optional service by an Individual member, in any circumstances excluding the Company's intent or negligence, the scope of liability in damages will be limited to the scope of the general damages actually incurred by the member. Furthermore the total amount will not exceed the amount of the charge (including consumption tax) The Company should receive from the member for the month in which the damages occurred.

17: Prohibition on sublet or transfer of rights

1. The right to use the Service or an optional service cannot be sublet to, or transferred to, another party.

18: Applicability of this agreement

1. In the event that an individual member makes use of an optional service, the terms of use of the optional service shall be considered an extension of this agreement. Should there be any discrepancy between this agreement and the terms of use of an optional service, the latter shall take precedence.

19: Scope of, and changes to, this agreement

1. Any additional rules or regulations of which the Company informs the individual members shall be considered an extension of this agreement.
2. In case the Company makes any additions or modifications to this agreement, it will make a prior announcement of the changes on the ASAHI Net home page. After one month has passed following such notification, the individual member will be deemed to have consented to the update.

20: Effectiveness of this agreement

1. This agreement shall become effective as of such time as a user ID and password (c.f. Section 2.3) are issued by the Company.

21: Court of jurisdiction

1. In the event that a dispute arises between an individual member and the Company over this agreement, the exclusive jurisdictional court of first instance will be either Tokyo Regional Court (TOUKYOU CHIHOU SAIBANSHO) or Tokyo Summary Court (TOUKYOU KAN'I SAIBANSHO).

[Agreement effective: June 1st, 2011]

ASAHI Net FTTH with FLET'S Signup Form

Change Provider form for NTT's FTTH service and ASAHI Net membership

Please complete all fields then send the form to ASAHI Net by FAX or post (see below for details).

Please refer to the Notes page of this document for help with completing this form, or contact ASAHI Net.

NTT Area	ASAHI Net Course	Included NTT FTTH Line	Check a box below
NTT East	Home Course	B FLET'S Hyper Family FLET'S Hikari Next Family / Family High-Speed Type FLET'S Hikari Light Family	
	Mansion Course	B FLET'S Mansion. FLET'S Hikari Next Mansion / Mansion High-Speed Type FLET'S Hikari Light Mansion	
NTT West	Home Course	FLET'S Hikari Premium Family FLET'S Hikari Next Family / Family High-Speed Type	
	Mansion Course	FLET'S Hikari Next Mansion / Mansion High-Speed Type FLET'S Hikari Premium Mansion.	

Number of homes in your building (if you have chosen a Mansion Course) : Approximately () homes

FOMA High-Speed Option	<input type="checkbox"/> I want this	Virus Check service	<input type="checkbox"/> I want this
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Name	First		Last	
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Contact Information				Where you want to receive your ASAHI Net User ID package.			
Postal address Enter the address to where you want your ASAHI Net User ID posting.	Postal (zip) code	Prefecture	City/Town				
	Remainder of postal address						
	Phone number				Can be a cell phone if you have no phone line at your home.		

Other Information				Please supply all information requested.			
Date of birth	day / month / year	Sex (check one)	<input type="checkbox"/> Male				
			<input type="checkbox"/> Female				
Phone number	- -	Location of phone number					
Email address			Occupation				

Credit Card Information						The applicant and the credit card holder must be the same person.					
Type Check one	VISA	UC	JCB	DC Card	Million Card						
	AMEX	Diners	JACCS	NICOS	MasterCard						
Number											
Expiration	month / year	Issuing bank or company									

NTT FTTH line Important - select one!		<input type="checkbox"/> Apply for a new FTTH line	<input type="checkbox"/> Change the line type of your current FTTH line	<input type="checkbox"/> Use your current FTTH line as it is with no change			
NTT's Hikari Denwa Service	Type of plan	<input type="checkbox"/> I want this	<input type="checkbox"/> Kihon	<input type="checkbox"/> Anshin	<input type="checkbox"/> Motto Anshin	<input type="checkbox"/> Hikari Denwa A	
		<input type="checkbox"/> I don't want this	If you don't want to apply for NTT's Hikari Denwa service, or already use it, check the "I don't want this" box.				
	Phone portability	<input type="checkbox"/> I want this	If you want the phone number of your current phone line to be used for the NTT Hikari Denwa service, check the "I want this" box. There are cases where this is not possible.				
		<input type="checkbox"/> I don't want this					
Phone Number	- -	Enter a number that NTT can call you on during the day. Cell phone, office number, etc.					

Installation Address				Where you want to receive your ASAHI Net User ID package.			
Enter the complete address of where you want the NTT line installing.	Postal (zip) code	Prefecture	City/Town				
	Remainder of postal address						
	Phone number				If none, enter only the area code and exchange number, e.g. 03-3569.		

I have read and understood the ASAHI Net Individual Member Service Agreement

Signature: _____

Personal information you supply such as your name, telephone number, fax number, email address and nature of your inquiry will be kept on record so that we can handle your inquiry. We will also use the information to enable us to promptly deal with future inquiries you may have. Your personal information is handled in accordance with our Personal Information Protection Policy.

Fax	03-3569-3501	Post	ASAHI Net, Inc., Asahi Bldg 8F, Ginza 6-6-7, Chuo-ku, Tokyo 104-0061
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