

ASAHI Net au Hikari Mansion

100MB* from 3,570 yen/month

* Downstream / Upstream 100Mbps (best effort).

The au Hikari Mansion Service

The service offers fiber-optic Internet connection at download and uploads speeds of up to 100Mbps through the provision of KDDI's fiber-optic service to the user's home. It is a "best effort" service; there is no guarantee of actual speeds that users will experience. Complete the attached change form and send it to us. We will pass it to KDDI as your application for their au Hikari Mansion service.

Initial Charges

Campaign! See below!

Type	Registration	Construction
V8/V16	840 yen	1,313 yen * 12 months *1
E8/E16		1,313 yen * 12 months *1
F/F(S)		1,313 yen * 12 months *1
UR		1,313 yen * 12 months *1

1. This charge will be made in 12 monthly installments of 1,313 yen. Charges will start from the month following the opening month, and be billed one month in arrears. Should the au Hikari Mansion Course be cancelled before payment of the 12 monthly installments has been made, ASAHI Net will bill the total of the remaining installments.

Monthly Charges

Campaign! See below!

Type	Net	Equipment Rental	Phone	TV
V8	3,885 yen	420 yen	525 yen	From 525 yen
V16	3,570 yen	420 yen	525 yen	From 525 yen
E8	3,885 yen		525 yen	From 525 yen
E16	3,570 yen		525 yen	From 525 yen
F	3,570 yen	525 yen	525 yen	From 525 yen
F (S)	3,045 yen	525 yen	525 yen	From 525 yen
UR	3,570 yen	420 yen	525 yen	From 525 yen

- The above charges are for the M Plan on the au Hikari Mansion Course.
- **The minimum length of service is 6 months**, taking the first month as the opening month of the au Hikari Mansion service. Should the user request cancellation of the au Hikari Mansion service within the 6 month period they will be billed for the total remaining monthly charges and the rental equipment charges. No penalty charge will be billed if KDDI request cancellation of this service.
- In the month of cancellation, the Monthly Charge and charges for optional service(s) and excess usage (if applicable) will be charged, regardless of when the cancellation request is made.
- A Universal Service Fee charge will also be billed. The monthly charge per phone number until 31st December 2011 is 7.35 yen (incl. tax), from 1st Jan 2012 is 5.25 yen (incl. tax).

au Hikari Mansion Campaign

Campaign!

New applications for the au Hikari Mansion Course within the campaign period will be eligible for benefits – see below. The au Hikari Mansion service must be opened before 30th November 2012.

- **Campaign period:** Apply between 1st May 2012 and 31st May 2012.
- **Benefit 1:** No Net monthly charge in opening month, discounted by 1,313 yen for next 12 months
- **Benefit 2:** TV service STB rental charge not charged for first 2 months.
- **Benefit 3:** On-site settings support charge (7,140 yen) discounted to 2,100 yen for first-time support.
- **Benefit 4:** Maximum 10,000 yen cash back.

Conditions and notes: Please visit: <https://asahi-net.jp/en/join/campaign/hikarione-m.html>

How to Contact ASAHI Net

Phone	0570-01-3522 (From a fixed telephone line)	03-3569-3522 (From a mobile, public phone)	
E-mail	eap-net@asahi-net.or.jp	Fax	03-3569-3501
Web	http://asahi-net.jp/en/		

ASAHI Net au Hikari Mansion Service

Special Notes for English Speakers

- There is no English-language documentation provided by KDDI for this service.
- KDDI's "kaketsuke" on-site settings support is only available in Japanese and only computers with Japanese operating systems are supported.
- KDDI consultation for this service will be in Japanese.

The Steps to Opening of the au Hikari Mansion Service

1. Complete the attached change form.
2. Send the change form to ASAHI Net.
3. KDDI will study your application.
4. KDDI will notify you by phone of the service opening date (consultation will be in Japanese).
5. In your presence, construction is done to open the service.
6. Configure your computer to use the service.

ASAHI Net Configuration Guide: <https://asahi-net.jp/en/support/guide/0845.html>

On-site setup support "kaketsuke" is available.

Equipment

- **What you need to provide**
 - A computer with a LAN card/LAN board or LAN adapter.
 - A length of straight-type Category 5 (CAT-5) LAN cable.
 - A power source for the Home Gateway and VDSL modem (if VDSL Type).
- **What you will receive from KDDI**
 - The Home Gateway (Aterm BL170HV) and VDSL modem (if VDSL Type).

Fixed IP Address

A dynamically assigned global IP address is provided with each connection. A Fixed IP address option is not available with the au Hikari Mansion Course.

Agreements

The au Hikari Mansion Course is offered in accordance with these agreements (both in Japanese):

ASAHI Net au Hikari Usage Agreement: https://asahi-net.jp/service/hikarione/hikarione_kiyaku.html

KDDI Usage Agreements: https://asahi-net.jp/service/hikarione/kddi_kiyaku.html

Other Points for Consideration

- When using the au Hikari service you will not be able to use port 25 of our Outgoing (SMTP) mail server and so if your email software is set to use port 25 your sending of email will fail. Instead of port 25 please use either our Submission port (587) or our SSL/TLS port (465). For either port an SMTP Authentication setting is also required.
- For assistance with settings for email software please refer to this Configuration Guide page: <http://asahi-net.jp/en/support/guide/0126.html>
- More information about au Hikari Mansion Course can be found in English on our Web page: <https://asahi-net.jp/en/service/hikarione/>

How We Make Our Charges

Payment for individual memberships is by credit card only. We accept a variety of cards including VISA, MasterCard, American Express, Diners, and most Japanese cards. Overseas credit cards are not a problem; however **the name of the cardholder must match that of the applicant.**

How to Cancel Your ASAHI Net Membership

Our cancellation policy states that you must give us one month's notice. Since accounts can only terminate on the last day of a calendar month, this is equivalent to saying that if you request cancellation in a given month your account will terminate at the end of the *following* month; ASAHI Net will bill you for all services used up to and including the end of that following month.

How to Contact ASAHI Net

Phone	0570-01-3522 (From a fixed telephone line)	03-3569-3522 (From a mobile, public phone)
E-mail	eap-net@asahi-net.or.jp	Fax 03-3569-3501

ASAHI Net au Hikari Mansion Course - Change (1/2)

Change to the au Hikari Mansion Course M Plan

Please fill out all fields or processing may be delayed. Sign and then send both forms by FAX or post to ASAHI Net. If you need to know the type of au Hikari Mansion service in your building, please contact your landlord/building owner.

Account Verification		To identify your ASAHI Net account. Please complete all parts.			
User ID	—	Name			
Address / phone number of the place where you live	Postal (zip) code 〒 —	Prefecture	City/Town		
	Remainder of postal address				
Date of birth	Day	Month	Year	Phone number	— —

Net	au Hikari Mansion Course M Plan	V8 Type	4,305 yen / month	<input checked="" type="checkbox"/>
		V16 Type	3,990 yen / month	
		E8 Type	3,885 yen / month	
		E16 Type	3,570 yen / month	
		F Type	4,620 yen / month	
		F Type (S)	4,095 yen / month	
		UR Type	3,990 yen / month	

Course/Plan and Optional Services		If you require optional Phone/TV services, check a box below.	
		Net + Phone	<input type="checkbox"/>
		Net + TV	<input type="checkbox"/>
		Net + Phone + TV	<input type="checkbox"/>

au Hikari Installation Details		Address/phone is mandatory. Other fields are optional.				
Address / phone number of place where you want the au Hikari service to be installed	Postal (zip) code 〒 —	Prefecture	City/County/Ward			
	Street address including block numbers					
	Building name and apartment number					
	Contact phone number (See Appendix 2 on page 2/2)		— —			
On-site support	On-site settings support "kaketsuke" is available but only in Japanese and only for Japanese-language computers.		Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Wireless LAN rental service (max 54Mbps)	Turn on the Home Gateway's wireless LAN function 525 yen/month	<input type="checkbox"/>	Number of LAN cards 420 yen/month per card			
			Number of LAN adapters 420 yen/month per adapter			
High-speed Wireless LAN rental service (max 300Mbps)	Rent a high-speed wireless LAN base station to connect to the Home Gateway 525 yen/month	<input type="checkbox"/>	Number of high-speed LAN cards 472 yen/month per card			
			Number of high-speed LAN adapters 472 yen/month per adapter			
PLC Modem rental	White PLC Modem Set (there are 2 PLC modems in a set). 840 yen/month	<input type="checkbox"/>	Black PLC Modem Set (there are 2 PLC modems in a set). 840 yen/month		<input type="checkbox"/>	

au Hikari TV Details		If you selected the TV option above, please check the TV services you require.	
STB rental		Optional channels	
<input type="checkbox"/>	Don't rent a STB	<input type="checkbox"/>	Star channel 2,100 yen/month
<input type="checkbox"/>	Rent a STB (ST1100R) 525 yen/month	<input type="checkbox"/>	Green channel 1,260 yen/month
Channel packs		<input type="checkbox"/>	Mnet 1,575 yen/month
<input type="checkbox"/>	Don't use a Channel pack	<input type="checkbox"/>	J Sports 4/J Sports 4 HD 1,365 yen/month
<input type="checkbox"/>	Basic pack 1,539 yen/month	<input type="checkbox"/>	Fighting TV Samurai 1,890 yen/month
<input type="checkbox"/>	Music pack 665 yen/month	<input type="checkbox"/>	Eisei Gekijo 1,890 yen/month
<input type="checkbox"/>	NHK On-Demand Mihodai pack 945 yen/month	<input type="checkbox"/>	Toei channel 1,575 yen/month
<input type="checkbox"/>	NHK On-Demand Minogashi pack 945 yen/month	<input type="checkbox"/>	Classica Japan 2,835 yen/month

How to Send This Form to ASAHI Net

Fax	03-3569-3501	Post	ASAHI Net, Inc., Asahi Bldg 8F, Ginza 6-6-7, Chuo-ku, Tokyo 104-0061
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ASAHI Net au Hikari Mansion Course - Change (2/2)

Change to the au Hikari Mansion Course M Plan

Please fill out all fields or processing may be delayed. Sign and then send both forms by FAX or post to ASAHI Net.

au Hikari Phone

To use au Hikari Phone it must be combined with the au Hikari Net service. The service offers high-quality and low-cost telephone use through KDDI's state-of-the-art Contents Delivery Network (CDN). It is possible to use your existing phone number and telephone equipment with this service.

au Hikari Phone Details		If you selected a Phone option on sheet 1, complete all parts below.			
Telephone number	Want a new number (have no NTT number) <input type="checkbox"/>	Use NTT number (number portability) <input type="checkbox"/>	Use current KDDI Metal Plus number <input type="checkbox"/>		
Portability If you selected Use current NTT number or Use current KDDI Metal Plus number above	Phone service you currently use and wish to stop using	NTT land line <input type="checkbox"/>	NTT Hikari Denwa *1 <input type="checkbox"/>	Other (see Appendix 1) *1 () <input type="checkbox"/>	
	Phone number	-			
	Line owner name	First		Last	
	Postal address of line owner (if different from the above installation address)				
Optional services	Call Waiting 315 yen/month <input type="checkbox"/>	Number Display 420 yen/month <input type="checkbox"/>	Number Notification Request *2 <input type="checkbox"/> 630 yen/month		
	Call Waiting Number Display *3 <input type="checkbox"/> 840 yen/month	Unsolicited Call Prevention <input type="checkbox"/> 735 yen/month	Call Transfer <input type="checkbox"/> 525 yen/month		
	No Display of Own Phone Number <input type="checkbox"/> No charge	Paper Statement <input type="checkbox"/> 105 yen/month	104 Directory Registration <input type="checkbox"/> No charge		
	Hello Page Listing *4 <input type="checkbox"/> No charge	au Cell Phone Alert <input type="checkbox"/> No charge	Phone number for cell phone alert - -		
	050 Number Service *5 <input type="checkbox"/> 157 yen/month	This box is intentionally blank			

au Hikari Phone Optional services - notes

- *1. Portability is not possible if the number requested does not originate from a NTT landline.
- *2. Number Notification Request includes the Number Display service.
- *3. Call Waiting Number Display includes the Call Waiting and Number Display services.
- *4. A Hello Page listing is only possible if 104 Registration is first selected.
- *5. If you select this it will be possible to make free calls between IP-Phone services of affiliated ISPs. It is not possible to select only the 050 Number Service.

Appendix 1. (For those applying for au Hikari Phone)

Other Phone Companies

Abbreviation	SB (Otoku)	SB (Hikari)	JCOM	UCOM	TOHK	CTC	K-OP	ST	QT
Company	Softbank Telecom	Softbank Telecom	Jupiter Telecom	UCOM	Tohoku Intelligent Telecom	Chubu Telecom	K-Opticom	STNet	Kyushu Telecom
Phone service	Otoku Line	BB Phone Hikari	J:COM Phone	MEDIA IP PHONE	IP-Phone Service	Commufa Hikari	eoHikari	Pikara Hikari Denwa	BBIQ Hikari Denwa

Appendix 2. (For those applying for au Hikari Phone)

With the au Combined Talk Plan it is possible to make free calls in Japan, 24 hours a day, between your au Hikari Phone service and your au mobile phone and possible to make free calls from your au Hikari Phone service to any au mobile phone in Japan. To apply, enter your au mobile phone number in the Phone Number field of the signup form (page 1/2) and apply for the au Hikari Phone service; the name of the subscriber to the au Hikari Phone service and au mobile phone services needs to be the same or else the registered postal addresses need to be the same.

I have read and understood the ASAHI Net Individual Member Service Agreement

Signature: _____

Personal information you supply such as your name, telephone number, fax number, email address and nature of your inquiry will be kept on record so that we can handle your inquiry. We will also use the information to enable us to promptly deal with future inquiries you may have. Your personal information is handled in accordance with our Personal Information Protection Policy.

How to Send This Form to ASAHI Net

Fax	03-3569-3501	Post	ASAHI Net, Inc., Asahi Bldg 8F, Ginza 6-6-7, Chuo-ku, Tokyo 104-0061
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