

ASAHI Net au Hikari Giga Services

The au Hikari Giga Services

The service offers fiber-optic Internet connection at maximum download and uploads speeds of up to 1Gbps through the provision of KDDI's fiber-optic service to the user's home. It is a "best effort" service; there is no guarantee of actual speeds that users will experience. Complete the attached change form and send it to us. We will pass it to KDDI as your application for their au Hikari Giga Value service.

Initial Charges

Campaign! See below!

Initial setup	840 yen
Construction	1,313 yen/month for 24 months
On-site settings support (optional) *1	7,140 yen

*1 The kaketsuke service is only available in Japanese and for Japanese-language computers.

Monthly Charges

Campaign! See below!

au Hikari Course	Breakdown		
	Net	+Phone (optional)	+TV (optional)
Giga Value Type	5,460 yen	From 525 yen	From 525 yen

- The Giga Value Type has a 2 year contract, with an automatic renewal every two years. There is a 9,975 yen contract release charge for cancelling the Giga Value service in any month but a contract renewal month (25th month, 49th month, etc.).
- There is no commission taken on the 24-month installment payment of the Construction Charge. When the au Hikari account is cancelled, the balance of the outstanding installment will be billed following the month of cancellation.
- The above charges are for the M Plan on the au Hikari Giga Value Course.
- In the month of cancellation, the Monthly Charge and charges for optional service(s) and excess usage (if applicable) will be charged, regardless of when the cancellation request is made.
- In the month the au Hikari service is opened, ASAHI Net members changing to the au Hikari Giga Value Type will be charged for the Course they were using up until the opening of the au Hikari service.
- A Universal Service Fee charge will also be billed. The monthly charge per phone number until 31st December 2011 is 7.35 yen (incl. tax), from 1st Jan 2012 is 5.25 yen (incl. tax).

Campaign

Max 62,000 yen in benefits!

New applications for the au Hikari Giga Value Course within the campaign period will be eligible for benefits – see below. The au Hikari Giga Value service must be opened before 30th November 2012.

- **Campaign period:** Apply between 1st May 2012 and 31st May 2012.
- **Benefit 1:** Net monthly not charged for first 2 months, discounted by 788 yen for next 24 months.
- **Benefit 2:** Phone service monthly charge (525 yen) not charged for 24 months after opening month.
- **Benefit 3:** TV service STB rental charge (525 yen) not charged for first 2 months.
- **Benefit 4:** On-site settings support charge (7,140 yen) discounted to 2,100 yen for first-time support.
- **Benefit 5:** 20,000 yen cashback!
- **Conditions and notes:** contact ASAHI Net for details or see our campaign Web page:
<https://asahi-net.jp/en/join/campaign/hikarione-h.html>

Equipment

- **What you need to provide**
 - A computer with a LAN card/LAN board or LAN adapter.
 - A length of Category 5 (CAT-5) LAN cable of straight type.
 - A power point for the Home Gateway.
- **What you will receive from KDDI**
 - The Home Gateway (E.g. Aterm BL190HW).

How to Contact ASAHI Net

Phone	0570-01-3522 (From a fixed telephone line)	03-3569-3522 (From a mobile, public phone)
E-mail	eap-net@asahi-net.or.jp	Fax 03-3569-3501
Web	http://asahi-net.jp/en/	

ASAHI Net au Hikari Giga Value

Special Notes for English Speakers

- There is no English-language documentation provided by KDDI for this service.
- KDDI's "kaketsuke" on-site settings support is only available in Japanese and only computers with Japanese operating systems are supported.
- KDDI consultation for this service will be in Japanese.

Fixed IP Address

A dynamically assigned global IP address is provided with each connection. A Fixed IP address option is not available with the au Hikari Giga Value Course.

Agreements

The au Hikari Giga services are offered in accordance with these agreements (both in Japanese):

ASAHI Net au Hikari Usage Agreement: https://asahi-net.jp/service/hikarione/hikarione_kiyaku.html

KDDI Usage Agreements: https://asahi-net.jp/service/hikarione/kddi_kiyaku.html

Conditions for Construction

- Fiber-optic cable must be provided overhead to the location. The location must be a detached house or up to the 3rd floor of an apartment complex.
- For rented housing, permission for construction work must be received in advance from the owner of the housing.
- Should any of the following conditions apply, there is a possibility that this service will not be made available:

A telegraph pole is not close by and therefore it is not possible to provide a fiber-optic cable to the location; Highways, waterways or railroads prevent the provision of fiber-optic cable; The cable is prevented from entering the location by trees, trenches, etc; It is impossible to guarantee space for the scaffolding etc that is necessary for the work to install the fiber-optic cable; It is necessary for the fiber-optic cable to pass over other's property and permission for this is not granted; Consent has not been given by the owner of the building or those administrating the property; The customer has not consented to the method of construction work; Complaint is received from neighbors about the construction work and it becomes difficult to continue with the work.

Other Points for Consideration

- When using the au Hikari service you will not be able to use port 25 of our Outgoing (SMTP) mail server and so if your email software is set to use port 25 your sending of email will fail. Instead of port 25 please use either our Submission port (587) or our SSL/TLS port (465). For either port an SMTP Authentication setting is also required.
- For assistance with settings for email software please refer to this Configuration Guide page:
 - <http://asahi-net.jp/en/support/guide/0126.html>
- More information about au Hikari Giga Value can be found in English on our Web page:
 - <https://asahi-net.jp/en/service/hikarione/>

The Steps to Open the au Hikari Giga Service

1. Complete the attached change form.
2. Send the change form to ASAHI Net.
3. KDDI will study your application.
4. KDDI will notify you by phone of the service opening.
5. In your presence, construction will be done to open the service.
6. Configure your computer to use the service.
ASAHI Net Configuration Guide: <https://asahi-net.jp/en/support/guide/0845.html>
On-site setup support "kaketsuke" is available.

* Those who change to the Giga Value Type Course from the au Hikari Home Course before 25th will have the Course change take effect in the month the application is made.

How to Contact ASAHI Net

Phone	0570-01-3522 (From a fixed telephone line)	03-3569-3522 (From a mobile, public phone)
E-mail	eap-net@asahi-net.or.jp	Fax 03-3569-3501
Web	http://asahi-net.jp/en/	

ASAHI Net au Hikari Giga Service - Change (1/2)

Change to an au Hikari Giga service, M Plan

Please fill out all fields or processing may be delayed. Sign and then send both forms by FAX or post to ASAHI Ne

Account Verification		To identify your ASAHI Net account. Please complete all parts.	
User ID	—	Name	
Address / phone number of the place where you live	Postal (zip) code 〒 —	Prefecture	City/Town
	Remainder of postal address		
Date of birth	Day	Month	Year
	Phone number		— —

au Hikari Giga Services	Check the box for the au Hikari Giga service you require. If you require optional Phone/TV services, check a box below.	
au Hikari Giga Value Type, M Plan (Net)	5,460 yen / month This service has a two-year contract	<input type="checkbox"/>
au Hikari Giga Type, M Plan (Net)	6,615 yen / month	<input type="checkbox"/>

Course/Plan and Optional Services			If you require optional Phone and/or TV services, check a box below.		
Net + Phone	<input type="checkbox"/>	Net + TV	<input type="checkbox"/>	Net + Phone + TV	<input type="checkbox"/>

au Hikari Installation Details		Address/phone is mandatory. Other fields are optional.		
Address / phone number of place where you want the au Hikari service to be installed	Postal (zip) code 〒 —	Prefecture	City/County/Ward	
	Street address including block numbers			
	Building name and apartment number			
	Contact phone number (See Appendix 2 on page 2/2)		— —	
Residence type	Detached house <input type="checkbox"/>	Housing complex <input type="checkbox"/>		
Property	Privately-owned <input type="checkbox"/>	Rented <input type="checkbox"/>		
On-site support	On-site settings support "kaketsuke" is available but only in Japanese and only for Japanese-language computers.		Yes <input type="checkbox"/>	No <input type="checkbox"/>
Wireless LAN rental service (max 54Mbps)	Turn on the Home Gateway's wireless LAN function 525 yen/month <input type="checkbox"/>	Number of LAN cards 420 yen/month per card		
		Number of LAN adapters 420 yen/month per adapter		
High-speed Wireless LAN rental service (max 300Mbps)	Rent a high-speed wireless LAN base station to connect to the Home Gateway 525 yen/month <input type="checkbox"/>	Number of high-speed LAN cards 472 yen/month per card		
		Number of high-speed LAN adapters 472 yen/month per adapter		
PLC Modem rental	White PLC Modem Set (there are 2 PLC modems in a set). 840 yen/month <input type="checkbox"/>	Black PLC Modem Set (there are 2 PLC modems in a set). 840 yen/month <input type="checkbox"/>		

au Hikari TV Details		If you selected the TV option above, please check the TV services you require.	
STB rental		Optional channels	
<input type="checkbox"/>	Don't rent a STB	<input type="checkbox"/>	Star channel 2,100 yen/month
<input type="checkbox"/>	Rent a STB (ST1100R) 525 yen/month	<input type="checkbox"/>	Green channel 1,260 yen/month
Channel packs		<input type="checkbox"/>	Mnet 1,575 yen/month
<input type="checkbox"/>	Don't use a Channel pack	<input type="checkbox"/>	J Sports 4/J Sports 4 HD 1,365 yen/month
<input type="checkbox"/>	Basic pack 1,539 yen/month	<input type="checkbox"/>	Fighting TV Samurai 1,890 yen/month
<input type="checkbox"/>	Music pack 665 yen/month	<input type="checkbox"/>	Eisei Gekijo 1,890 yen/month
<input type="checkbox"/>	NHK On-Demand Mihodai pack 945 yen/month	<input type="checkbox"/>	Toei channel 1,575 yen/month
<input type="checkbox"/>	NHK On-Demand Minogashi pack 945 yen/month	<input type="checkbox"/>	Classica Japan 2,835 yen/month

How to Send This Form to ASAHI Net

Fax	03-3569-3501	Post	ASAHI Net, Inc., Asahi Bldg 8F, Ginza 6-6-7, Chuo-ku, Tokyo 104-0061
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ASAHI Net au Hikari Giga Service - Change (2/2)

Change to an au Hikari Giga Service, M Plan

Please fill out all fields or processing may be delayed. Sign and then send both forms by FAX or post to ASAHI Net.

au Hikari Phone Service

To use au Hikari Phone it must be combined with the au Hikari Net service. The service offers high-quality and low-cost telephone use through KDDI's state-of-the-art Contents Delivery Network (CDN). It is possible to use your existing phone number and telephone equipment with this service.

au Hikari Phone Details				
If you selected a Phone option on sheet 1, complete all parts below.				
Telephone number	Want a new number (have no NTT number) <input type="checkbox"/>	Use NTT number (number portability) <input type="checkbox"/>	Use current KDDI Metal Plus number <input type="checkbox"/>	
Portability	Phone service you currently use and wish to stop using	NTT land line <input type="checkbox"/>	NTT Hikari Denwa *1 <input type="checkbox"/>	Other (see Appendix 1) *1 <input type="checkbox"/>
If you selected Use current NTT number or Use current KDDI Metal Plus number above	Phone number	-		
	Line owner name	First	Last	
	Postal address of line owner (if different from the above installation address)			
Optional services	Call Waiting 315 yen/month <input type="checkbox"/>	Number Display 420 yen/month <input type="checkbox"/>	Number Notification Request *2 630 yen/month <input type="checkbox"/>	
	Call Waiting Number Display *3 840 yen/month <input type="checkbox"/>	Unsolicited Call Prevention 735 yen/month <input type="checkbox"/>	Call Transfer 525 yen/month <input type="checkbox"/>	
	No Display of Own Phone Number No charge <input type="checkbox"/>	Paper Statement 105 yen/month <input type="checkbox"/>	104 Directory Registration No charge <input type="checkbox"/>	
	Hello Page Listing *4 No charge <input type="checkbox"/>	Au Cell Phone Alert No charge <input type="checkbox"/>	Phone number for cell phone alert - -	
	050 Number *5 Service 157 yen/month <input type="checkbox"/>	This box is intentionally blank		

au Hikari Phone Optional services - notes

- *1. Portability is not possible if the number requested does not originate from a NTT landline.
- *2. Number Notification Request includes the Number Display service.
- *3. Call Waiting Number Display includes the Call Waiting and Number Display services.
- *4. A Hello Page listing is only possible if 104 Registration is first selected.
- *5. If you select this it will be possible to make free calls between IP-Phone services of affiliated ISPs. It is not possible to select only the 050 Number Service.

Appendix 1. (For those applying for au Hikari Phone)

Other Phone Companies

Abbreviation	Company offering the phone service	Phone service currently using
SB (Otoku Line)	Softbank Telecom	Otoku Line
SB (Hikari)	Softbank Telecom	BB Phone Hikari
JCOM	Jupiter Telecommunications	J:COM Phone
UCOM	UCOM	MEDIA IP PHONE GATE 02 PHONE

Appendix 2. (For those applying for au Hikari Phone)

With the au Combined Talk Plan it is possible to make free calls in Japan, 24 hours a day, between your au Hikari Phone service and your au mobile phone and possible to make free calls from your au Hikari Phone service to any au mobile phone in Japan. To apply, enter your au mobile phone number in the Contact Phone Number field of the signup form (page 1/2) and apply for the au Hikari Phone service; the name of the subscriber to the au Hikari Phone service and au mobile phone services needs to be the same or else the registered postal addresses need to be the same.

This is my application for an au Hikari Giga Service:

Signature: _____

Personal information you supply such as your name, telephone number, fax number, email address and nature of your inquiry will be kept on record so that we can handle your inquiry. We will also use the information to enable us to promptly deal with future inquiries you may have. Your personal information is handled in accordance with our Personal Information Protection Policy.

How to Send This Form to ASAHI Net

Fax	03-3569-3501	Post	ASAHI Net, Inc., Asahi Bldg 8F, Ginza 6-6-7, Chuo-ku, Tokyo 104-0061
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