

ASAHI Net au Hikari Mansion Mini-Giga

Change to the au Hikari Mansion Mini-Giga Service

The service offers fiber-optic Internet connection at maximum download and uploads speeds of up to 1Gbps through the provision of KDDI's fiber-optic service to the user's home. It is a "best effort" service; there is no guarantee of actual speeds that users will experience. Complete the attached change form and send it to us. We will pass it to KDDI as your application for their au Hikari Mansion Mini-Giga service.

Initial Charge

See Campaign details below!

Initial setup charge	840 yen
Construction charge	1,313 yen/month for 12 months (billed in monthly installments)
Optional on-site settings support (kaketsuke) charge	7,140 yen *1

- There is no commission taken on the 12-month installment payment of the Construction Charge. When the au Hikari account is cancelled, the balance of the outstanding installment will be billed following the month of cancellation.

*1 The kaketsuke service is only available in Japanese and only computers with Japanese operating systems are supported.

Monthly Charge

See Campaign details below!

au Hikari Course	Charge (Net service only)
Mansion Mini-Giga Type	5,250 yen

- The above charges are for the M Plan on the au Hikari Mansion Course Mini-Giga Service.
- In the month of cancellation, the Monthly Charge and charges for optional service(s) and excess usage (if applicable) will be charged, regardless of when the cancellation request is made.
- In the month the au Hikari Mini-Giga service is opened, existing ASAHI Net members changing to the au Hikari Mansion Mini-Giga service will be charged for the Course they were using up until the opening of the au Hikari Mansion Mini-Giga service.
- A Universal Service Fee charge will also be billed. The monthly charge per phone number until 31st December 2011 is 7.35 yen (incl. tax), from 1st Jan 2012 is 5.25 yen (incl. tax).

au Hikari Mansion Mini-Giga Campaign *Campaign!*

New applications for the au Hikari Mansion Course Mini-Giga type within the campaign period will be eligible for benefits – see below. The au Hikari Mansion Mini-Giga service must be opened before 30th November 2012.

- **Campaign period:** Apply between 1st May 2012 and 31st May 2012.
- **Benefit 1:** Net monthly charge waived in opening month and discounted by 1,313 yen for next 12 months.
- **Benefit 2:** TV service STB rental charge not charged for first 2 months.
- **Benefit 3:** On-site settings support charge (7,140 yen) discounted to 2,100 yen for first-time support.
- **Conditions and notes:** contact ASAHI Net for details or see our campaign Web page:
<https://asahi-net.jp/en/join/campaign/hikarione-mg.html>

Equipment

- **What you need to provide**
 - A computer with a LAN card/LAN board or LAN adapter.
 - A length of 1000BASE-T LAN cable of straight type.
 - A power point for the Home Gateway.
- **What you will receive from KDDI**
 - The Home Gateway (Aterm BL190HW).

How to Contact ASAHI Net

Phone	0570-01-3522 (From a fixed telephone line)	03-3569-3522 (From a mobile, public phone)	
E-mail	eap-net@asahi-net.or.jp	Fax	03-3569-3501
Web	http://asahi-net.jp/en/		

ASAHI Net au Hikari Mansion Mini-Giga service - Change

Special Notes for English Speakers

- There is no English-language documentation provided by KDDI for this service.
- KDDI's "kaketsuke" on-site settings support is only available in Japanese and only computers with Japanese operating systems are supported.
- KDDI consultation for this service will be in Japanese.

Fixed IP Address

A dynamically assigned global IP address is provided with each connection. A Fixed IP address option is not available with the au Hikari Mansion Course Mini-Giga Service.

Agreements

The au Hikari Giga services are offered in accordance with these agreements (both in Japanese):

ASAHI Net au Hikari Usage Agreement: https://asahi-net.jp/service/hikarione/hikarione_kiyaku.html

KDDI Usage Agreements: https://asahi-net.jp/service/hikarione/kddi_kiyaku.html

Conditions for Construction

- Fiber-optic cable must be provided overhead to the location. The location must be a detached house or up to the 3rd floor of an apartment complex.
- For rented housing, permission for construction work must be received in advance from the owner of the housing.
- Should any of the following conditions apply, there is a possibility that this service will not be made available:

A telegraph pole is not close by and therefore it is not possible to provide a fiber-optic cable to the location; Highways, waterways or railroads prevent the provision of fiber-optic cable; The cable is prevented from entering the location by trees, trenches, etc; It is impossible to guarantee space for the scaffolding etc that is necessary for the work to install the fiber-optic cable; It is necessary for the fiber-optic cable to pass over other's property and permission for this is not granted; Consent has not been given by the owner of the building or those administrating the property; The customer has not consented to the method of construction work; Complaint is received from neighbors about the construction work and it becomes difficult to continue with the work.

Other Points for Consideration

- When using the au Hikari service you will not be able to use port 25 of our Outgoing (SMTP) mail server and so if your email software is set to use port 25 the sending of email will fail. Instead of port 25 please use either our Submission port (587) or the SSL/TLS port (465). For assistance with settings for email software please refer to this Configuration Guide page:
<http://asahi-net.jp/en/support/guide/0126.html>
- More information about au Hikari Mansion Mini-Giga service can be found on our Web page:
<https://asahi-net.jp/en/service/hikarione/>

The Steps to Open the au Hikari Mansion Mini-Giga Service

1. Complete the attached change form.
 2. Send the change form to ASAHI Net.
 3. KDDI will study your application.
 4. KDDI will notify you by phone of the service opening.
 5. In your presence, construction will be done to open the service.
 6. Configure your computer to use the service.
- ASAHI Net Configuration Guide: <https://asahi-net.jp/en/support/guide/0845.html>
On-site setup support "kaketsuke" is available.

How to Contact ASAHI Net

Phone	0570-01-3522 (From a fixed telephone line)	03-3569-3522 (From a mobile, public phone)	
E-mail	eap-net@asahi-net.or.jp	Fax	03-3569-3501
Web	http://asahi-net.jp/en/		

ASAHI Net au Hikari Mansion Mini-Giga service - Change (1/2)

Change to the au Hikari Mansion Mini-Giga service, M Plan

Please fill out all fields or processing may be delayed. Sign and then send both forms by FAX or post to ASahi Net.

Account Verification		To identify your ASahi Net account. Please complete all parts.	
User ID	—	Name	
Address / phone number of the place where you live	Postal (zip) code 〒 —	Prefecture	City/Town
	Remainder of postal address		
Date of birth		Phone number	— —
	Day		Month

au Hikari Mansion Mini-Giga services	Check the box for the au Hikari Giga service you require. If you require optional Phone/TV services, check a box below.	
au Hikari Mansion Mini-Giga Service Type, M Plan (Net)	5,250 yen / month	<input type="checkbox"/>

Course/Plan and Optional Services		If you require optional Phone/TV services, check a box below.	
		Net + Phone	<input type="checkbox"/>
		Net + TV	<input type="checkbox"/>
		Net + Phone + TV	<input type="checkbox"/>

au Hikari Installation Details		Address/phone is mandatory. Other fields are optional.	
Address / phone number of place where you want the au Hikari service to be installed	Postal (zip) code 〒 —	Prefecture	City / County / Ward
	Street address including block numbers		
	Building name / number		
	Contact phone number (See Appendix 2 on page 2/2)		—

Apartment manager contact info.			
Type of Manager (Please enter relevant contact info)	<input type="checkbox"/> Managing Co. (Leaser)	Company name	
	<input type="checkbox"/> Managing Co. (Real Estate)	Mgr./Owner's name	
	<input type="checkbox"/> Owner	Contact phone number	
Address			
On-site support	On-site settings support "kaketsuke" is only available in Japanese and for Japanese-language computers.	Yes	<input type="checkbox"/> No <input type="checkbox"/>
Wireless LAN rental service (max 54Mbps)	Turn on the Home Gateway's wireless LAN function 525 yen/month <input type="checkbox"/>	Number of LAN cards 420 yen/month per card	
		Number of LAN adapters 420 yen/month per adapter	
High-speed Wireless LAN rental service (max 300Mbps)	Rent a high-speed wireless LAN base station to connect to the Home Gateway 525 yen/month <input type="checkbox"/>	Number of high-speed LAN cards 472 yen/month per card	
		Number of high-speed LAN adapters 472 yen/month per adapter	
PLC Modem rental	White PLC Modem Set (there are 2 PLC modems in a set). 840 yen/month <input type="checkbox"/>	Black PLC Modem Set (there are 2 PLC modems in a set). 840 yen/month <input type="checkbox"/>	

au Hikari TV Details		If you selected the TV option above, please check the TV services you require.	
STB rental		Optional channels	
Don't rent a STB		Star channel	2,100 yen/month
Rent a STB (ST1100R)	525 yen/month	Green channel	1,260 yen/month
Channel packs		Mnet	1,575 yen/month
Don't use a Channel pack		J Sports 4/J Sports 4 HD	1,365 yen/month
Basic pack	1,539 yen/month	Fighting TV Samurai	1,890 yen/month
Music pack	665 yen/month	Eisei Gekijo	1,890 yen/month
NHK On-Demand Mihodai pack	945 yen/month	Toei channel	1,575 yen/month
NHK On-Demand Minogashi pack	945 yen/month	Classica Japan	2,835 yen/month

How to Send This Form to ASahi Net

Fax	03-3569-3501	Post	ASAHI Net, Inc., Asahi Bldg 8F, Ginza 6-6-7, Chuo-ku, Tokyo 104-0061
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ASAHI Net au Hikari Mansion Mini-Giga service - Change (2/2)

Change to the au Hikari Mansion Mini-Giga service, M Plan

Please fill out all fields or processing may be delayed. Sign and then send both forms by FAX or post to ASAHI Net.

au Hikari Phone Service

To use au Hikari Phone it must be combined with the au Hikari Net service. The service offers high-quality and low-cost telephone use through KDDI's state-of-the-art Contents Delivery Network (CDN). It is possible to use your existing phone number and telephone equipment with this service.

au Hikari Phone Details		If you selected a Phone option on sheet 1, complete all parts below.			
Telephone number	Want a new number (have no NTT number) <input type="checkbox"/>	Use NTT number (number portability) <input type="checkbox"/>	Use current KDDI Metal Plus number <input type="checkbox"/>		
Portability If you selected Use current NTT number or Use current KDDI Metal Plus number above	Phone service you currently use and wish to stop using	NTT land line <input type="checkbox"/>	NTT Hikari Denwa *1 <input type="checkbox"/>	Other (see Appendix 1) *1 () <input type="checkbox"/>	
	Phone number	—			
	Line owner name	First			Last
	Postal address of line owner (if different from the above installation address)				
Optional services	Call Waiting 315 yen/month <input type="checkbox"/>	Number Display 420 yen/month <input type="checkbox"/>	Number Notification Request *2 630 yen/month <input type="checkbox"/>		
	Call Waiting Number Display *3 840 yen/month <input type="checkbox"/>	Unsolicited Call Prevention 735 yen/month <input type="checkbox"/>	Call Transfer 525 yen/month <input type="checkbox"/>		
	No Display of Own Phone Number No charge <input type="checkbox"/>	Paper Statement 105 yen/month <input type="checkbox"/>	104 Directory Registration No charge <input type="checkbox"/>		
	Hello Page Listing *4 No charge <input type="checkbox"/>	Au Cell Phone Alert No charge <input type="checkbox"/>	Phone number for cell phone alert — —		
	050 Number *5 Service 157 yen/month <input type="checkbox"/>	This box is intentionally blank			

au Hikari Phone Optional services - notes

- *1. Portability is not possible if the number requested does not originate from a NTT land line.
- *2. Number Notification Request includes the Number Display service.
- *3. Call Waiting Number Display includes the Call Waiting and Number Display services.
- *4. A Hello Page listing is only possible if 104 Registration is first selected.
- *5. If you select this it will be possible to make free calls between IP-Phone services of affiliated ISPs. It is not possible to select only the 050 Number Service.

Appendix 1. (For those applying for au Hikari Phone)

Other Phone Companies

Abbreviation	SB (Otoku)	SB (Hikari)	JCOM	UCOM	TOHK	CTC	K-OP	ST	QT
Company	Softbank Telecom	Softbank Telecom	Jupiter Telecom	UCOM	Tohoku Intelligent Telecom	Chubu Telecom	K-Opticom	STNet	Kyushu Telecom
Phone service	Otoku Line	BB Phone Hikari	J-COM Phone	MEDIA IP PHONE	IP-Phone Service	Commufa Hikari	eoHikari	Pikara Hikari Denwa	BBIQ Hikari Denwa

Appendix 2. (For those applying for au Hikari Phone)

With the au Combined Talk Plan it is possible to make free calls in Japan, 24 hours a day, between your au Hikari Phone service and your au mobile phone and possible to make free calls from your au Hikari Phone service to any au mobile phone in Japan. To apply, enter your au mobile phone number in the Phone Number field of the signup form (page 1/2) and apply for the au Hikari Phone service; the name of the subscriber to the au Hikari Phone service and au mobile phone services needs to be the same or else the registered postal addresses need to be the same.

This is my application for the au Hikari Mansion Mini-Giga service:

Signature: _____

Personal information you supply such as your name, telephone number, fax number, email address and nature of your inquiry will be kept on record so that we can handle your inquiry. We will also use the information to enable us to promptly deal with future inquiries you may have. Your personal information is handled in accordance with our Personal Information Protection Policy.

How to Send This Form to ASAHI Net

Fax	03-3569-3501	Post	ASAHI Net, Inc., Asahi Bldg 8F, Ginza 6-6-7, Chuo-ku, Tokyo 104-0061
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